



We offer a 45-day return period on all new items in their original packaging & in the same **NEW** condition you received them. **FILL OUT THIS FORM AND INCLUDE IT WITH YOUR ITEM(S).** PLEASE ALLOW 3-5 BUSINESS DAYS BEFORE WE PROCESS YOUR RETURN ONCE IT ARRIVES.

Returned items that have been **installed, used, and not in NEW condition.**

Bikes and Frames are NOT eligible for a refund.

Please DO NOT attach shipping labels to the outside of the manufacturer's box. At our discretion, we may return the used item back to you or it may be available for **store credit minus a MINIMUM 20% restocking fee.** Please only send back new items.

We do not refund/credit original shipping costs.

If you are unsure about the condition of the product before shipping a return, please contact us. **DO NOT send Bikes or Frames, please contact us.**

Store Credit
(Never Expires!)

Refund
(Refund will go back to however you paid for the order.)

Returned items over \$50?
Store Credit + \$5
(Get \$5 add'l credit with this option and never expires!)

Returned items over \$150?
Store Credit + \$15
(Get \$15 add'l credit with this option and never expires!)

Name: _____

Order #: _____

Notes/Reason for Return:

SHIP YOUR RETURN TO THE CLOSEST LOCATION:

PLEASE DO NOT return orders to the RENO/SPARKS, NV location.

Worldwide Cyclery - Returns
3063 Columbia Ave.
Lancaster, PA 17603

Worldwide Cyclery - Returns
3225 Grande Vista Dr.
Newbury Park, CA 91320

QUESTIONS? - 805-375-4525 - info@worldwidecyclery.com

< REDEFINING WHAT A BIKE SHOP CAN BE >