



# Worldwide Cyclery Return Form

---

## 45-DAY RETURN WINDOW

Returns are accepted within 45 days of delivery for new items only. Items must be unused, uninstalled, and returned in original retail packaging in the same new condition as received.

**See our FAQ on the Return Policy for complete details.**

## KEY RETURN CONDITIONS

- All returns are inspected upon arrival.
- Installed, used, altered, or incomplete items are not eligible for a refund.
- Original shipping charges are non-refundable.
- Return shipping is the customer's responsibility unless due to our error.
- Do not attach shipping labels directly to manufacturer boxes unless originally shipped that way.
- **DO NOT Send Bikes and Frames. Contact us first.**

## RESTOCKING FEES (BASED ON CONDITION)

- 0%: Unopened, brand new with perfect original packaging.
- 10%: Open-box, unused, fully resellable as new.
- 20% or more: Damaged or missing packaging, incomplete items, or requiring inspection or repackaging.

## RETURN METHOD (SELECT ONE)

- Refund to original payment method
- Store Credit (never expires)
- Store Credit + \$5 bonus (returns over \$50)
- Store Credit + \$15 bonus (returns over \$150)

## RETURN INFORMATION (REQUIRED)

Name: \_\_\_\_\_ Order #: \_\_\_\_\_

Email: \_\_\_\_\_

Reason for Return: \_\_\_\_\_  
\_\_\_\_\_

## RETURN SHIPPING ADDRESSES

Do **NOT** ship returns to Reno/ Sparks, NV location.

Worldwide Cyclery - Returns	Worldwide Cyclery - Returns
3063 Columbia Ave., Lancaster, PA 17603	3225 Grande Vista Dr, Newbury Park, CA 91320

Questions? 805-375-4525 | [info@worldwidecyclery.com](mailto:info@worldwidecyclery.com)

Revision: Jan 2026